

Tenveo | Assistant User Guide

01 Feature Overview

1、Device Connection & Firmware Maintenance (OTA)

Use the provided USB cable to establish a physical connection between the computer and the camera.

Launch the TENVEO Assistant application; the software will automatically detect and connect to the camera.

2、Supports secure and reliable OTA firmware updates, enabling timely feature enhancements, bug fixes, and improved system stability. Device Configuration & Real-Time Control

a. PTZ Control: Integrated PTZ panel allows precise pan, tilt, and zoom control.

b. Preset Management: Set, recall, and delete presets for quick access to predefined scenes.

c. Image Parameter Adjustment: Professional image tuning options for focus, exposure, white balance, and visual effects.

d. Live Video Preview: Built-in HD video preview window shows real-time effects of parameter adjustments for intuitive configuration.

(Note: TENVEO Assistant supports only TENVEO cameras with firmware version V1.3.02 or higher, such as V1.3.04, V1.3.06, etc.)

02 Installation Guide

1、Download Path: Obtain the installation package via <https://www.tenveo.com/download/> or by scanning the QR code on the right.

2、Installation Steps:

a、Double-click the installer.

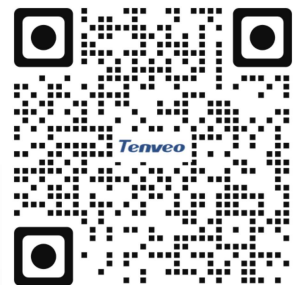
b、In the language selection window, choose your preferred language and click OK.

c、Specify the installation path (default: C drive), then click Next.

d、Select Create Desktop Shortcut (enabled by default), then click Next.

e、Confirm the installation settings and click Install. Installation completes in about 3 seconds.

f、Click Finish to exit the wizard.



3、Completion: A desktop shortcut icon for TENVEO Assistant will be created automatically (default enabled).

03 Operation Steps

1、Physical Connection: Power on the TENVEO camera and connect it to the computer's USB port using the provided USB cable.

2、Establish Connection: Double-click TENVEO Assistant; the software will automatically detect and connect to the device.

3、Function Execution: Once connected, you can perform OTA firmware updates (if available), PTZ control, live video preview, and parameter configuration. All changes take effect in real time.